Online Portal Information

The portal allows residents to pay online, request maintenance, email staff, and check account information.

To register, visit **https://portal.eurekahumboldtha.org/**. You'll need
- SSN for head of household,
- registration code* 11242-Tt000_____, and
- an email address.

To pay online, have your personal checking or savings account and routing numbers in the payment screen. Currently, the payment system does not accept debit cards or allow payments from EDD, SNAP, TANF, or similar accounts. **NOTE: Payments may take up to <u>two business days</u> to be deducted from your account.**
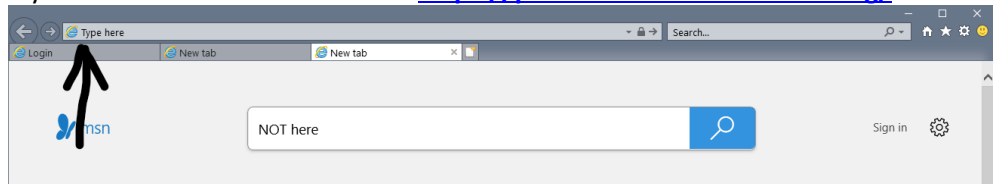
*For the code, questions, or help, email stephanieg@eurekahumboldtha.org or call 707.443.4583 x221.
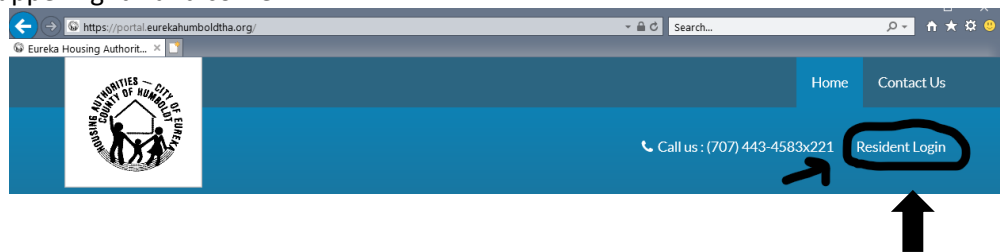
Directions to Register

Step 1

Open your Internet browser (Google Chrome, Mozilla Firefox, Microsoft Edge, etc).
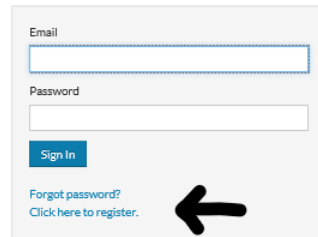Type the portal web address into your browser's web address bar **https://portal.eurekahumboldtha.org/**.

Step 2

Select "Resident Login" in the upper right-hand corner.

Step 3

In the Welcome screen, select "Click here to register."
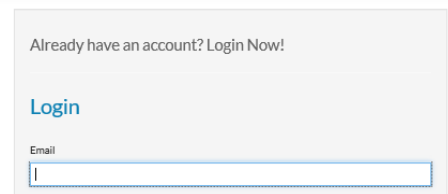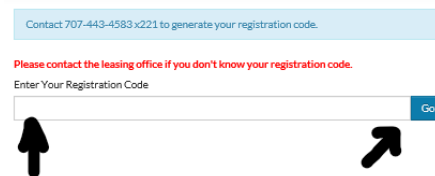
Step 4

Enter your unique registration code 11242-Tt000_____. For the code, call 707.443.4583 x 221. Select "Go."

Step 5

Complete your personal details and submit the form.

Step 6

Verify your account in your email.

Optional: Online Payments

Once you have verified your account, log into the portal and select "Payments."
Have your bank's routing number and your personal account* number ready, and then follow the directions.
NOTE: Payments may take up to <u>two business days</u> to be deducted from your account.

*Debit cards and/or EDD, SNAP, and TANF accounts are not accepted.

Need help?

Email stephanieg@eurekahumboldtha.org or call 707.443.4583 ext. 221.

The Housing Authorities are Equal Housing Opportunity Organizations