Housing Authority of the City of Eureka

Focus Group Key Takeaways: Resident Requested Amenities and Services 11/16/2023

Interior Improvements

- Washer/Dryer hook-ups, more closet space, more counterspace, bigger refrigerators, showers, open layout, bigger bathtubs, no carpeting, more ventilation, dishwasher, central heating, natural lighting, improved insulation, trauma-informed design
- ADA accessibility improvements including wider hallways and doorways, step-in showers and grab bars, railings, etc.

Site, Amenities, and Exterior Improvements

- Outdoor recreational areas, community garden, barbeque equipment, enclosed playground, dog park, covered outdoor space
- More exterior lighting, bigger patio, additional storage
- Communal event space, community activities, gym
- Designated parking and/or additional parking
- Security, including fencing, cameras, policing
- Designated smoking areas
- Centralized trash collection and/or dumpsters

Resident Services

- Social services, case management services, independent living services on a weekly basis, mobile health clinic
- Group programs such as counseling, moms groups, neighborhood watch groups, community room for drop-in services (community-led when possible)
- Written resources in Spanish, such as policies, forms, agreements, etc.
- Written resources for people with disabilities
- Additional forums to submit complaints to the Eureka HA