

OFFICE: 707-443-4583 FAX: 707-443-4762

HOUSING INSIDER

"COMMUNICATION LEADS TO COMMUNITY"

ISSUE MARCH 2023

BETTY KWAN CHINN HOMELESS FOUNDATION

Betty Kwan Chinn Homeless Foundation will be providing Easter food baskets. **Sign ups begin on March 20**th-**April 3**rd. Pick ups will be April 7th from 1-4pm located at 133 7th Street Eureka, CA

95501. To sign up call the Betty Kwan Day Center at 707-407-3833 between 10am-4pm.

TENANT REMINDERS

- Tenant should not assign the lease or sublease unit.
 Subleasing includes receiving payment to cover rent and utility cost.
- Dispose of all garbage, rubbish, and other non-electrical waste from unit in provided trash can. Do not put trash in other tenants' containers.
- No smoking in unit!
- DO NOT flush wipes, feminine products, dental floss, hair, bandages, Q-tips, cotton pads, cotton balls, cat litter, grease, oils, etc. down toilet.
- All lock changes and installing must go through the PHA.
- Unauthorized pets are lease violations and could lead to lease termination.
- Vehicles without valid registration or that are inoperable or otherwise being stored on PHA property will be towed.
- No water beds, trampolines, pools, inflatable jumpers, swing sets fire pits, sheds, or other outdoor structures are allowed on PHA property.

TENANT PAYMENT AGREEMENT

If you have any outstanding balances and would like to get back in good standing please contact accounting at (707) 443-4583 ext. 235 to discuss a payment plan. We encourage our tenants to never be ashamed or embarassed to ask for help when facing financial difficulties.



EHA Mission Statement: The mission of the Housing Authority of the City of Eureka is to assist low-income families with safe, decent, and affordable housing opportunities as they strive to achieve self-sufficiency and improve the quality of their lives. The Housing Authority is committed to operating in an efficient, ethical, and professional manner, and treating all clients with dignity and respect. The Housing Authority will create and maintain partnerships with its clients and appropriate community agencies in order to accomplish this mission.



Our office will be closed on these holidays!

March 31st – Cesar Chavez Day

April 24th – Genocide Remembrance Day

May 29th – Memorial Day

June 19th – Juneteenth

WHAT IS HOARDING?

Hoarding is a disorder that causes difficulty throwing away or managing possessions because you believe that you need to save them. The Housing Authority of the City of Eureka recognizes hoarding can be challenging and encourages our tenants to seek assistance if they find a hoarding situation. In many cases, hoarding can lead to mold, fire hazards, rodent infestations and unsanitary conditions that can impact the tenant and other tenants in nearby units. It is important to keep possessions organized and stored properly to avoid health concerns and/or housing violations that could result in termination. Please notify our tenant liaison Ty at (707) 443-4583 ext. 211 for help planning to clean your unit.

General Information

Lobby and Dumpster Hours: Open Tuesday-Thursday 10am-3pm.

<u>Business Hours</u>: Open Monday-Thursday 8am-5pm; Fridays alternate with closed days and business hours are 8am-4:30pm.

We have a payment drop box by our main front door for easy submission of any amounts payable.

Q&A

Q: Is it ok to put "flushable" wet wipes and feminine products in the toilet?"

A: Maintenance would say not. The only thing that should be flushed in the toilet is toilet paper. Tenants should only dispose of flushable wipes and feminine items with other trash. Tenants would be responsible for clogging drains, or any water damage caused by buildup. Plumbing services range from \$230 or more.



Volunteer Opportunity: Are you a Public

<u>Housing</u> senior (62+) who is interested in serving on our Board of Commissioners? Please contact Heather at heatherh@eurekahumboldtha.org or (707) 443-4583 ext. 219 with questions and to obtain an application for tenant commissioner.

Visit us at www.eurekahumboldtha.org

CONSIDER RENTERS' INSURANCE

Do you have renters' insurance? Renters insurance may protect your personal belongings caused by fire, smoke, lightning, vandalism, theft, explosion, windstorm, water, and other disasters listed in the policy. Floods and earthquakes are not covered, but supplemental insurances are available to cover those types of disasters. Renters insurance is easy to get, as there are many insurance companies to choose from. You could save money with insurance companies that offer discounts if you have another policy such as auto insurance with them. Due to recent damages caused by natural disasters, we encourage our tenants to consider renters insurance as it's a great and affordable way to protect yourself financially from damage losses.

WE ARE NO LONGER ACCEPTING MATTRESSES!

Humboldt Waste Management Authority, located at 1059 W. Hawthorne St. Eureka, Ca recycles mattresses and box springs for free Mon-Sun from 8am-4pm. For any further questions, please contact our maintenance lead Ryan at (707)-443-4583 ext. 226.

WHO TO CONTACT

Call our main line at (707) 443-4583; then:	
Work orders request	.x218
For emergency work orders ONLY contact (707) 444	-1424
Paperwork, certification, rent, income calculation	
questions	x214
Accounting for charges, account balance, questions, an	d
payments	x221
Questions, complaints, or concerns about the	
neighborhood	.x211.
All other questions regarding Housing Authority	
sarvicas	x210

In case of an emergency, please call 911 or the Eureka Police Department at (707) 441-4060.