



ISSUE MARCH 2024

OFFICE: 707-443-4583

FAX: 707-443-4762

HOUSING INSIDER

“COMMUNICATION LEADS TO COMMUNITY”

In collaboration with our developers, Brinshore and Operative Office, we've selected two sites to start working on towards eventual redevelopment. We have begun the process of commissioning surveys such as land, noise, historical, and tribal, among others. Concurrently, we've applied to California's Department of Housing and Community Development for grant funding and are hopeful that an award will be forthcoming. We're preparing to apply for further funding in the next few months. Affordable housing requires many layers of funding to bring from initial plans to reality, so we continue to seek and apply for sources as we work toward meeting other requirements. We've had a couple outreach meetings to discuss the overall process as well as to start narrowing down site-specific details. Our primary focus currently is the site near our office that includes the park and eight adjacent units, along Hiler Street between Everding and Burrill Streets. In April we'll be hosting an outreach Zoom to discuss the site at C and Clark Streets. Redevelopment is a long process, so be sure we have a current email address so we can keep you updated on progress and upcoming meetings. We're so excited to be working toward new housing and increased units for our community, and I encourage you to attend the Zoom meetings whenever possible (all that is needed is a smart phone with the Zoom app) and to email any questions to repositioning@eurekahumboldt.org.

-Cheryl Churchill, Executive Director

TENANT REMINDERS

Please sign and date all paperwork and return in a timely manner. Provide required documentation and complete all questions. Paperwork returned without a signature or required documentation is considered incomplete.

Zero-income tenants are required to come into the office and report progress of doing community service.

Tenants should not assign the lease or sublease unit. Subleasing includes receiving payment to cover rent and utility costs from anyone not on the lease.

DO NOT flush wipes, feminine products, dental floss, hair, bandages, Q-tips, cotton pads, cotton balls, cat litter, grease, oils, etc. down toilet.

No littering. Leaving clothing and furniture items on sidewalks or PHA property is considered littering. Tenants will be charged dump fees for littering.

TENANT PAYMENT AGREEMENT

Any amount owed to the PHA by tenants must be repaid. If the family is unable to repay the debt within 30 days, the PHA may offer to enter into a repayment agreement. If you would like to get back in good standing, please contact accounting at 707-443-4583 ext. 235 to discuss a payment plan.

DATES TO REMEMBER

Our office will be closed on these holidays!

March 29th – Good Friday (closing at noon)

April 1st – Cesar Chavez Day

April 24th – Armenian Genocide Memorial

May 27th – Memorial Day



NEW! Online method for submitting comments, complaints, or concerns:

It's important to us that we hear from you, whether it's what you like or don't like, suggestions for change, or whatever else you think we need to hear. You can complete our feedback form online at any time by going here: <https://eurekahumboldt.org/PHACustomerSurvey>

EHA Mission Statement: The mission of the Housing Authority of the City of Eureka is to assist low-income families with safe, decent, and affordable housing opportunities as they strive to achieve self-sufficiency and improve the quality of their lives. The Housing Authority is committed to operating in an efficient, ethical, and professional manner, and treating all clients with dignity and respect. The Housing Authority will create and maintain partnerships with its clients and appropriate community agencies in order to accomplish this mission.

General Information

Lobby and Dumpster Hours: Open Tuesday-Thursday 9am-4pm.

Business Hours: Open Monday-Thursday 8am-5:30pm; Closed alternate Fridays and business hours are 8am-4:30pm.

We have a payment drop box by our main front door for submission of amounts payable.



Q&A

Q: Are unauthorized pets a lease violation?

A: Unauthorized pets are lease violation and, if unresolved, can lead to lease termination. To have an approved pet with the Housing Authority you are required to provide the following:

- Picture of the pet.
- Weight of dog must be under 25lbs.
- Rabies Certification.
- Verification of Spay/Neuter certificate.
- Verification of current City License.
- Pay \$200 pet deposit upon approval.

Volunteer Opportunity: Are you a **Public Housing** resident who is interested in serving on our Board of Commissioners? Please contact Heather at 707-443-4583 ext. 219 or heatherh@eurekaumboldtha.org with questions and to obtain an application for tenant commissioner.

Visit us at www.eurekaumboldtha.org



WHY IS MY TOILET OVERFLOWING?

Tenants are responsible for clogged drains, or any water damage caused by buildup. Plumbing services range from \$230 or more. To prevent your toilet from overflowing, please follow the guidelines below.

1. Clogged Drain

Flushing too much toilet paper and non-flushable items such as wipes, feminine products, and other waste will cause toilet to overflow.

2. Shut Off Water

Do not continue to flush! The most urgent action is to stop the flow of water by shutting off the water valve. The water valve is located behind the toilet and attached to the wall. Periodically turn the valve off and back on so it doesn't rust open.

3. Adjust Flapper

The water valve can be challenging to turn; in that case you should check the flapper. Remove the tank lid and locate the rubber disc covering a hole at the bottom. Manually close the flapper if open.

4. Clear Clog

Once the overflow has been prevented, use a plunger to clear the clog.

5. Call Maintenance

If you cannot clear the clog, please contact our maintenance team immediately.

WHO TO CONTACT

Call our main line at 707.443-4583; then:

Work orders request.....	x218
For emergency work orders ONLY contact 707-444-1424	
Paperwork, certification, rent, income calculation questions.....	x214
Accounting for charges, account balance, questions, and payments.....	x221
Questions, complaints, or concerns about the neighborhood.....	x211
All other questions regarding Housing Authority services.....	x210

In case of an emergency, please call 911 or the Eureka Police Department at 707-441-4060.