



ISSUE SEPTEMBER 2023

OFFICE: 707-443-4583  
FAX: 707-443-4762

# HOUSING INSIDER

“COMMUNICATION LEADS TO COMMUNITY”

## **LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM**

The Low-Income Home Energy Assistance Program provides a one-time payment to assist low-income households with heating or cooling bills and emergency crises, such as utility disconnection. Income-qualified customers may be eligible for up to \$1,000 in financial assistance. For more information visit [www.csd.ca.gov](http://www.csd.ca.gov) or contact 866-675-6632.

## **TENANT REMINDERS**

- Tenants should not assign the lease or sublease unit. Subleasing includes receiving payment to cover rent and utility costs from anyone not on the lease.
- DO NOT flush wipes, feminine products, dental floss, hair, bandages, Q-tips, cotton pads, cotton balls, cat litter, grease, oils, etc. down toilet.
- Unauthorized pets are lease violations and could lead to lease termination.
- Smoke alarms should not be uninstalled or covered. Replace batteries as needed.

## **TENANT PORTAL REGISTRATION**

Did you know we have an online portal for residents? Tenants can email us, check account information, view account charges, and make payments online at <https://portal.eurekahumboldtha.org/>.

To register you'll need:

- **Head of Household's SSN**
- **Registration code**
- **Email Address**

If you would like to pay rent online, have your personal checking account and routing number available. Please note, the payment system does not accept debit cards or allow payments from EDD, SNAP, TANF, etc. To retrieve your registration code, contact accounting at 707-443-4583 ext. 235.



**EHA Mission Statement:** The mission of the Housing Authority of the City of Eureka is to assist low-income families with safe, decent, and affordable housing opportunities as they strive to achieve self-sufficiency and improve the quality of their lives. The Housing Authority is committed to operating in an efficient, ethical, and professional manner, and treating all clients with dignity and respect. The Housing Authority will create and maintain partnerships with its clients and appropriate community agencies in order to accomplish this mission.

## **DATES TO REMEMBER**

**Our office will be closed on these holidays!**

October 9<sup>th</sup> – Indigenous Peoples' Day

November 10<sup>th</sup> – Veterans Day

November 23<sup>rd</sup> & 24<sup>th</sup> – Thanksgiving

December 25<sup>th</sup> – Christmas

## **COMMUNITY EVENTS**

### [Project Rebound + College of the Redwoods](#)

Have you been personally impacted by past convictions and are interested in starting a higher education journey? The Jefferson Center, located at 1000 B St. Eureka, CA, will host bi-weekly workshops from 12-2 pm starting on Saturday, October 20<sup>th</sup>.

### [Zane Middle School Multicultural Fair](#)

Zane Middle School will host a Multicultural Fair with food trucks, live entertainment, guest speakers, and much more! The event is open to the community and will be held at 2155 S St. Eureka, CA, from 12-4 pm on Saturday, October 21<sup>st</sup>.

### [The Betty Kwan Chinn Homeless Foundation](#)

The Betty Kwan Chinn Homeless Foundation will provide Thanksgiving and Christmas food baskets starting Tuesday, October 31<sup>st</sup> to Friday, November 17<sup>th</sup>. To sign-up call the Day Center at 707-407-3833.

## General Information

**Lobby and Dumpster Hours:** Open Tuesday-Thursday 10am-3pm.

**Business Hours:** Open Monday-Thursday 8am-5:30pm; Closed alternate Fridays and business hours are 8am-4:30pm.

We have a payment drop box by our main front door for submission of amounts payable.



## Q&A

**Q:** Do we have assigned parking?

**A:** No, we do not have assigned parking. If tenants live in a place that has a parking lot, only one car per unit should occupy a parking space. All other vehicles are to use street parking. Furthermore, tenants should only park in any handicapped parking spots if they are qualified. According to the California DMV “a qualified disabled person may obtain a Disabled Person (DP) placard or License plate for all of their vehicles, for no additional fee.” For more information regarding eligibility and applications visit [www.dmv.ca.gov](http://www.dmv.ca.gov).

**Volunteer Opportunity:** Are you a **Public Housing** senior (62+) who is interested in serving on our Board of Commissioners? Please contact Heather at 707-443-4583 ext. 219 or [heatherh@eurekahumboldtha.org](mailto:heatherh@eurekahumboldtha.org) with questions and to obtain an application for tenant commissioner.

Visit us at [www.eurekahumboldtha.org](http://www.eurekahumboldtha.org)



## **KEEP CALM AND PICK UP TRASH**

We are working hard to keep our properties clean of trash, furniture, and any other items that may end up on our grounds, including graffiti. Keeping our properties clean is dependent on the help of our tenants. Please make sure to keep the areas of your unit free of trash and pet waste. If you suspect another tenant is trashing your space, contact the Housing Authority so we can address the issue. Furthermore, the office dumpster hours are for tenants only. Tenants should not dump tires, chemicals, paint, electronics, animals, and other large items that might be above the dumpster. Lastly, Humboldt Recology will remove garbage bags that are causing bins not to shut completely nor empty recycling bins with trash inside of them. You may be charged a fee if maintenance must clean up any areas around your unit. Thank you for working with us to maintain a safe and clean environment.

## **WHO TO CONTACT**

Call our main line at 707.443-4583; then:

Work orders request.....	x218
<b>For emergency work orders ONLY contact 707-444-1424</b>	
Paperwork, certification, rent, income calculation questions.....	x214
Accounting for charges, account balance, questions, and payments.....	x221
Questions, complaints, or concerns about the neighborhood.....	x211
All other questions regarding Housing Authority services.....	x210

**In case of an emergency, please call 911 or the Eureka Police Department at 707-441-4060.**