



HOUSING INSIDER

"COMMUNICATION LEADS TO COMMUNITY"

ISSUE APRIL 2025

BETTY KWANN CHINN HOMELESS FOUNDATION

Betty Kwan Chinn Homeless Foundation will be providing Easter food baskets. **Reservations are required and will begin on March 24th until full.** Food baskets are limited to one per household. Pick-ups will be on April 18th from 1-4 pm located at 133 7th Street Eureka, CA 95501. To reserve your spot, please call the Betty Kwan Day Center at 707.407.3833 between 1-4 pm Monday-Friday.

TENANT REMINDERS

Annual recertification and accompanying documentation are mandatory to maintain your tenancy.

Zero-income tenants are required to come into the office and report the progress of doing community service.

Unauthorized pets are lease violations and could lead to lease termination.

Vehicles without valid registration or that are inoperable and being stored on PHA property will be towed.

Tenants are to pay rent as agreed upon in the lease.



TENANT PORTAL REGISTRATION

Did you know we have an online portal for residents?

Tenants can email us, check account information, view account charges, and make payments online at

<https://portal.eurekahumboldtha.org/>.

To register you'll need:

- Head of Household's SSN
- Registration Code
- Email Address

If you would like pay rent online, have your personal checking account and routing number available. Please note, the payment system does not accept debit cards or allow payments from EDD, SNAP, TANF, etc. To retrieve your registration code, contact accounting at 707-443-4583 ext. 235.

DATES TO REMEMBER

Our office will be closed on these holidays!

March 31 – Cesar Chavez Day

April 17 – Office closes at noon

April 24 – Genocide Remembrance Day

May 26 – Memorial Day

June 19 – Juneteenth

NO PAPERWORK? NO PET!

Did you recently welcome a furry friend into your home? Remember, all pets require proper documentation of licensing, vaccinations, and general health, even if you already have a deposit with us.

If you have welcomed a new pet in the last two years, please submit the proof of vaccinations, spay/neuter certificates, licensing, and pet authorization as soon as possible. Pet forms are available in the office.

By keeping your pet's information updated, you're ensuring a safe and healthy community for all residents and our staff. Contact Community Liaison Ty at 707.443.4583 x211 if you have any questions.



EHA Mission Statement: The mission of the Housing Authority of the City of Eureka is to assist low-income families with safe, decent, and affordable housing opportunities as they strive to achieve self-sufficiency and improve the quality of their lives. The Housing Authority is committed to operating in an efficient, ethical, and professional manner, and treating all clients with dignity and respect. The Housing Authority will create and maintain partnerships with its clients and appropriate community agencies in order to accomplish this mission.

General Information

Lobby and Dumpster Hours: Open Tuesday-Thursday 9am-4pm.

Business Hours: Open Monday-Thursday 8am-5:30pm; Closed alternate Fridays and business hours are 8am-4:30pm.

We have a payment drop box by our main front door for the submission of amounts payable.



Q&A

Q: What should I do if I suspect mold is in my unit?

A: Mold is common in Humboldt County due to high humidity and moisture. Mold spores are generally in the air inside and outside but won't start to settle and grow unless there are suitable circumstances. The main contributing factors that cause mold to grow are moisture, organic material to feed on (i.e., dirt, skin cells in the shower, leather, etc.), and lack of airflow. The best practices to prevent mold from growing on walls, ceilings, or furniture are keeping things dry by wiping up moisture or using a dehumidifier, keeping things clean by washing off dirt and grime when it begins to build up, and by keeping the air moving by leaving gaps between furniture and walls, opening windows when you can (especially after showers), and using a fan in rooms where moisture might be an issue. If you have any questions or concerns about mold, please reach out to the maintenance department and we can discuss ways to prevent or mitigate the growth of mold.

TEAMWORK MAKES THE DREAM WORK!

We are working hard to keep our properties clean of trash, furniture, and any other items that may end up on our grounds, including graffiti. Keeping our properties clean is dependent on the help of our tenants. Please make sure to keep the areas of your unit free of trash and pet waste. If you suspect another tenant is trashing your space, contact the Housing Authority so we can address the issue. Furthermore, the office dumpster hours are for tenants only. Tenants should not dump tires, chemicals, paint, electronics, animals, and other large items that might extend above the dumpster once deposited. Lastly, Humboldt Recology will not dump garbage bins that are overflowing or empty recycling bins with trash inside of them. You may be charged a fee if maintenance must clean up any areas around your unit. Thank you for working with us to maintain a safe and clean environment.



Volunteer Opportunity: Are you a Public Housing resident who is interested in serving on our Board of Commissioners? Please contact Heather at 707-443-4583 ext. 219 or heatherh@eurekahumboldtha.org with questions and to obtain an application for tenant commissioner.

Visit us at www.eurekahumboldtha.org

WHO TO CONTACT

Call our main line at 707.443-4583; then:

Work orders request.....	x218
For emergency work orders ONLY contact 707-444-1424	
Paperwork, certification, rent, income calculation questions.....	x214
Accounting for charges, account balance, questions, and payments.....	x221
Questions, complaints, or concerns about the neighborhood.....	x211
All other questions regarding Housing Authority services.....	x210

In case of an emergency, please call 911 or the Eureka Police Department at 707-441-4060.